

**FUND FEATURES** 

Miami Dade College Effective Date: 01-01-2021

Aetna HealthFund<sup>™</sup> Aetna Health Network Only<sup>SM</sup> - Florida

## PLAN DESIGN & BENEFITS PROVIDED BY AETNA HEALTH INC. - FULL RISK

HealthFund Amount	\$750 Employee	
	\$1,500 Family	
Amount contributed to the Fund by the	employer	
Fund amount reflected is on a per cale	endar year basis. The fund received may be prorated based on your effective	
date of coverage.	•	
The Family HealthFund amount applie	es to all family members combined. There is no Individual HealthFund limit within	
the Family HealthFund amount.		
Fund Coinsurance	100%	
Percentage at which the Fund will rein	ıburse	
Fund Administration	The Fund will be used to pay for your member responsibility, including your deductible and coinsurance. Once the deductible is met, the underlying medical plan provides coverage and if a Fund balance still exists, the Fund will pay your member responsibility (i.e. your share of coinsurance) until the Out of Pocket Maximum has been reached or the Fund has been exhausted, whichever comes first. Services covered at 100% with no deductible will be paid by the plan and not by the Fund.	
Employee Termination from Your	Any remaining HealthFund benefit amount is forfeited (or terminated) when	
HealthFund	the employee's HealthFund coverage terminates.	
Fund Rollover	Any remaining HealthFund benefit amount at end of the plan year is rolled over into next year's HealthFund benefit amount.	
Eligible Fund Expenses	Fund covers same expenses as the medical plan. Expenses above the Reasonable & Customary limit, any plan limits, and any non covered expenses are not eligible for reimbursement under the Fund.	
Pro-ration for New Employees	Monthly	
Pro-ration for Family Status Change	No pro-ration. Change to new tier based on new employee status.	
Prescription Drug Plan	Prescription Drug expenses are integrated with the medical Out-of-Pocket Limit (i.e. expenses are applied towards the medical out-of-pocket maximum but not the medical deductible) and are not integrated with the Fund (i.e., not eligible for reimbursement from the Fund).	
PLAN FEATURES	IN-NETWORK	
Deductible	\$1,500 Individual	
(per calendar year)		
• •	\$4,000 Family	
Unless otherwise indicated, the deduc	tible must be met prior to benefits being payable.	
Member cost sharing for certain service	ces, as indicated in the plan, are excluded from charges to meet the Deductible.	

In-network expenses include coinsurance/copays and deductibles.

Pharmacy expenses do not apply towards the Deductible.

**Out-of-Pocket Maximum** 

(per calendar year)

Individual Deductible to satisfy within the Family Deductible.

September 2020 Page 1

Once Family Deductible is met, all family members will be considered as having met their Deductible. There is no

All applicable covered expenses accumulate separately toward the in-network and out-of-network Out-of-Pocket-

\$3,000 Individual

\$6,000 Family



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Pharmacy expenses apply towards the Out-of-Pocket-Maximum.

Once Family Out-of-Pocket-Maximum is met, all family members will be considered as having met their Out-of-Pocket-Maximum. There is no Individual Out-of-Pocket-Maximum to satisfy within the Family Out-of-Pocket-Maximum.

Lifetime Maximum	Unlimited except where otherwise indicated.
Primary Care Physician Selection	Optional
Referral Requirement	None
PREVENTIVE CARE	IN-NETWORK
Routine Adult Physical Exams/	Covered 100%; deductible waived
Immunizations	
1 exam every 12 months for members age 22 and older.	
Routine Well Child	Covered 100%; deductible waived
Exams/Immunizations	
(Age and frequency schedules apply)	
Routine Gynecological Care	Covered 100%; deductible waived
Exams	
1 exam per 12 months	
Includes routing tosts and related lab for	200

Includes routine tests and related lab fees.

Covered 100%; deductible waived **Routine Mammograms** 

Recommended: One baseline mammogram for females age 35 - 39; and one annual mammogram for females age 40 and over.

Covered 100%; deductible waived Women's Health

Includes: Screening for gestational diabetes, HPV (Human- Papillomavirus) DNA testing, counseling for sexually transmitted infections, counseling and screening for human immunodeficiency virus, screening and counseling for interpersonal and domestic violence, breastfeeding support, supplies and counseling.

nitations may apply.

Contraceptive methods, steriization p	rocedures,	paueni education	and counseling.	Limitatio
Routine Digital Rectal Exams /	Covered	100%; deductible	e waived	
Prostate Specific Antigen Test				
Recommended for males age 40 and	over.			

Covered 100%; deductible waived **Colorectal Cancer Screening** 

Recommended: For all members age 50 and over.

Frequency schedule applies.

Routine Eye Exams	ine Eye Exams Covered 100%; deductible waived	
	1 routine exam per 24 months.	
Routine Hearing Screening	Covered 100%; deductible waived	
PHYSICIAN SERVICES	IN-NETWORK	
Primary Care Physician Visits	Office Hours: \$25 copay; After Office Hours/Home: \$30 copay; after	
	deductible	
Includes services of an internist, general physician, family practitioner or pediatrician.		
Specialist Office Visits	\$60 copay; after deductible	
Pre-Natal Maternity	Covered 100%; deductible waived	
Walk-in Clinics	\$25 copay; after deductible	

Walk-in Clinics are network, free-standing health care facilities. They are an alternative to a physician's office visit for treatment of unscheduled, non-emergency illnesses and injuries and the administration of certain immunizations. It is not an alternative for emergency room services or the ongoing care provided by a physician. Neither an emergency room, nor the outpatient department of a hospital, shall be considered a Walk-in Clinic.

September 2020 Page 2



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Allergy Testing	Your cost sharing is based on the type of service and where it is performed
Allergy Injections	Your cost sharing is based on the type of service and where it is performed
DIAGNOSTIC PROCEDURES	IN-NETWORK
Diagnostic Laboratory	\$60 copay; after deductible
	ce visit and billed by the physician, expenses are covered subject to the
applicable physician's office visit member	
Diagnostic X-ray	\$60 copay; after deductible
	ce visit and billed by the physician, expenses are covered subject to the
applicable physician's office visit member	
Diagnostic X-ray for Complex	\$60 copay; after deductible
Imaging Services	2.9 11.90 . 11.50 1.5.2.2
	ce visit and billed by the physician, expenses are covered subject to the
applicable physician's office visit member EMERGENCY MEDICAL CARE	•
	IN-NETWORK  \$75 coppus offer deductible
Urgent Care Provider	\$75 copay; after deductible  Not Covered
Non-Urgent Use of Urgent Care Provider	Not Covered
	\$250 capacity often deductible
Emergency Room	\$350 copay; after deductible
Copay waived if admitted	Not Covered
Non-Emergency Care in an	Not Covered
Emergency Room	Covered 100%; after deductible
Emergency Use of Ambulance	Not Covered
Non-Emergency Use of Ambulance	NOT COVERED
HOSDITAL CADE	IN NETWORK
HOSPITAL CARE	IN-NETWORK \$300 copay: after deductible
Inpatient Coverage	\$300 copay; after deductible
Inpatient Coverage Your cost sharing applies to all covered	\$300 copay; after deductible benefits incurred during your inpatient stay.
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum	\$300 copay; after deductible benefits incurred during your inpatient stay.
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care)	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible benefits incurred during your inpatient stay.
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered MENTAL HEALTH SERVICES	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.  IN-NETWORK
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered MENTAL HEALTH SERVICES Inpatient	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.  IN-NETWORK \$300 copay; after deductible
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered MENTAL HEALTH SERVICES Inpatient Your cost sharing applies to all covered	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.  IN-NETWORK \$300 copay; after deductible benefits incurred during your inpatient stay.
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered MENTAL HEALTH SERVICES Inpatient Your cost sharing applies to all covered Mental Health Office Visits	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.  IN-NETWORK \$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay; after deductible
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered MENTAL HEALTH SERVICES Inpatient Your cost sharing applies to all covered Mental Health Office Visits Your cost sharing applies to all covered	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.  IN-NETWORK  \$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay; after deductible benefits incurred during your outpatient visit.
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered MENTAL HEALTH SERVICES Inpatient Your cost sharing applies to all covered Mental Health Office Visits Your cost sharing applies to all covered Other Mental Health Services	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.  IN-NETWORK  \$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay; after deductible benefits incurred during your outpatient visit.  Covered 100%; deductible waived
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered MENTAL HEALTH SERVICES Inpatient Your cost sharing applies to all covered Mental Health Office Visits Your cost sharing applies to all covered Other Mental Health Services SUBSTANCE ABUSE	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.  IN-NETWORK  \$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay; after deductible benefits incurred during your outpatient visit.  Covered 100%; deductible waived  IN-NETWORK
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered MENTAL HEALTH SERVICES Inpatient Your cost sharing applies to all covered Mental Health Office Visits Your cost sharing applies to all covered Other Mental Health Services SUBSTANCE ABUSE Inpatient	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.  IN-NETWORK \$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay; after deductible benefits incurred during your outpatient visit. Covered 100%; deductible waived  IN-NETWORK \$300 copay; after deductible
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered MENTAL HEALTH SERVICES Inpatient Your cost sharing applies to all covered Mental Health Office Visits Your cost sharing applies to all covered Other Mental Health Services SUBSTANCE ABUSE Inpatient Your cost sharing applies to all covered	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.  IN-NETWORK \$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay; after deductible benefits incurred during your outpatient visit.  Covered 100%; deductible waived  IN-NETWORK \$300 copay; after deductible benefits incurred during your inpatient visit.
Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered MENTAL HEALTH SERVICES Inpatient Your cost sharing applies to all covered Mental Health Office Visits Your cost sharing applies to all covered Other Mental Health Services SUBSTANCE ABUSE Inpatient	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.  IN-NETWORK \$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay; after deductible benefits incurred during your outpatient visit.  Covered 100%; deductible waived  IN-NETWORK \$300 copay; after deductible benefits incurred during your inpatient stay. \$300 copay; after deductible benefits incurred during your inpatient stay. \$300 copay; after deductible
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Inpatient Coverage Your cost sharing applies to all covered Inpatient Maternity Coverage (includes delivery and postpartum care) Your cost sharing applies to all covered Outpatient Hospital Your cost sharing applies to all covered MENTAL HEALTH SERVICES Inpatient Your cost sharing applies to all covered Mental Health Office Visits Your cost sharing applies to all covered Other Mental Health Services SUBSTANCE ABUSE Inpatient Your cost sharing applies to all covered Residential Treatment Facility Substance Abuse Office Visits	\$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay for Physician maternity services; after deductible; \$300 copay for Facility Services; after deductible  benefits incurred during your inpatient stay. \$200 copay; after deductible benefits incurred during your outpatient visit.  IN-NETWORK \$300 copay; after deductible benefits incurred during your inpatient stay. \$60 copay; after deductible benefits incurred during your outpatient visit.  Covered 100%; deductible waived  IN-NETWORK \$300 copay; after deductible benefits incurred during your inpatient stay. \$300 copay; after deductible benefits incurred during your inpatient stay. \$300 copay; after deductible

September 2020 Page 3



Miami Dade College Effective Date: 01-01-2021 Aetna HealthFund<sup>™</sup> Aetna Health Network Only<sup>SM</sup> - Florida

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OTHER SERVICES	IN-NETWORK
Skilled Nursing Facility	\$300 copay; after deductible
	Limited to 60 days; per calendar year
Your cost sharing applies to all covered	d benefits incurred during your inpatient stay.
Home Health Care	Covered 100%; after deductible
	Limited to 60 visits; per calendar year
	ng and services of a medical social worker.
Limited to 3 intermittent visits per day be	by a participating home health care agency; 1 visit equals a period of 4 hrs or
less.	
Hospice Care - Inpatient	\$300 copay; after deductible
	d benefits incurred during your inpatient stay.
Hospice Care - Outpatient	Covered 100%; after deductible
	d benefits incurred during your outpatient visit.
Outpatient Short-Term	\$60 copay; after deductible
Rehabilitation	
	Limited to 60 visits; per calendar year
Includes speech, physical, occupationa	al therapy
Spinal Manipulation Therapy	\$60 copay; after deductible
	Limited to 20 visits; per calendar year
Direct access to participating providers	s without a referral.
Autism Behavioral Therapy	Refer to MBH Outpatient Mental Health
Covered same as any other Outpatient	t Mental Health benefit
Autism Applied Behavior Analysis	Covered 100%; deductible waived
Covered same as any other Outpatient	
Autism Physical Therapy	\$60 copay; after deductible
Autism Occupational Therapy	\$60 copay; after deductible
Autism Speech Therapy	\$60 copay; after deductible
Durable Medical Equipment	Covered 100%; after deductible
Prosthetics	Covered 100%; after deductible
Diabetic Supplies	Pharmacy cost sharing applies if Pharmacy coverage is included; otherwise
	PCP office visit cost sharing applies.
Women's Contraceptive drugs and	Covered 100%; deductible waived
devices not obtainable at a	
pharmacy	
Affordable Care Act mandated	Covered 100%; deductible waived
Women's Contraceptives	
Infusion Therapy	Your cost sharing is based on the type of service and where it is performed
Administered in the home or	
physician's office	
Infusion Therapy	Your cost sharing is based on the type of service and where it is performed
Administered in an outpatient hospital	
department or freestanding facility	
Transplants	\$300 copay; after deductible
	Preferred coverage is provided at an IOE contracted facility only.

September 2020 Page 4



Miami Dade College Effective Date: 01-01-2021

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Bariatric Surgery	Not Covered		
FAMILY PLANNING	IN-NETWORK		
Infertility Treatment	Your cost sharing is based on the type of service and where it is performed		
Diagnosis and treatment of the underlyi	ng medical condition only.		
Comprehensive Infertility Services	Not Covered		
Artificial insemination and ovulation inde	uction		
Advanced Reproductive	Not Covered		
Technology (ART)			
	In-vitro fertilization (IVF), zygote intrafallopian transfer (ZIFT), gamete intrafallopian transfer (GIFT), cryopreserved		
	m injection (ICSI), or ovum microsurgery		
Vasectomy	Your cost sharing is based on the type of service and where it is performed		
Tubal Ligation	Covered 100%; deductible waived		
PRESCRIPTION DRUG BENEFITS	IN-NETWORK		
Pharmacy Plan Type	Aetna Advanced Control Formulary		
Generic Drugs			
Retail	\$20 copay		
Mail Order	\$40 copay		
Preferred Brand-Name Drugs			
Retail	\$60 copay		
Mail Order	\$120 copay		
Non-Preferred Brand-Name Drugs			
Retail	\$85 copay		
Mail Order	\$170 copay		
Pharmacy Day Supply and Requirements			
Retail	, , , , ,		
Mail Order	A 31-90 day supply from Aetna Rx Home Delivery®.		
CVS Caremark Specialty	Up to a 30 day supply		
	First prescription fill at any retail or specialty pharmacy. Subsequent fills must		
	be through our preferred specialty pharmacy network.		

Plan Includes: Diabetic supplies and Contraceptive drugs and devices obtainable from a pharmacy.

Oral fertility drugs included.

Oral chemotherapy drugs covered 100%

Premier Plus Pre-certification for Specialty Drugs

Premier Plus Step Therapy included

Seasonal Vaccinations covered 100% in-network

Preventive Vaccinations covered 100% in-network

Affordable Care Act mandated female contraceptives and preventive medications covered 100% in-network.

#### **GENERAL PROVISIONS**

**Dependents Eligibility** Spouse, children from birth to age 26 regardless of student status.

\*\*We cover the cost of services based on whether doctors are "in network" or "out of network." We want to help you understand how much we pay for your out-of-network care. At the same time, we want to make it clear how much more you will need to pay for this "out-of-network" care.

When you choose out-of-network care, we limit the amount it will pay. This limit is called the "recognized" or "allowed" amount.

September 2020 Page 5



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#### **Exclusions and Limitations**

Health benefits and health insurance plans are offered and/or underwritten by Aetna Health Inc. Each insurer has sole financial responsibility for its own products.

Your HealthFund HRAs are subject to employer-defined use and forfeiture rules, and are unfunded liabilities of your employer. Fund balances are not vested benefits.

This material is for information only. Health benefits plans contain exclusions and limitations.

Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change.

You may be responsible for the health care provider's full charges for any non-covered services, including circumstances where you have exceeded a benefit limit contained in the plan. Providers are independent contractors and are not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services.

The following is a list of services and supplies that are generally *not covered*. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s) purchased by your employer.

- All medical and hospital services not specifically covered in, or which are limited or excluded by your plan documents.
- Cosmetic surgery, including breast reduction.
- · Custodial care.
- Dental care and dental x-rays.
- Donor egg retrieval.
- Experimental and investigational procedures, except for coverage for medically necessary routine patient care costs for members participating in a cancer clinical trial.
- · Home births.
- Immunizations for travel or work except where medically necessary or indicated.
- Implantable drugs and certain injectable drugs including injectable infertility drugs.
- Infertility services, including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI and other related services, unless specifically listed as covered in your plan documents.
- · Long-term rehabilitation therapy.
- · Non-medically necessary services or supplies.
- · Orthotics except diabetic orthotics.
- Outpatient prescription drugs (except for treatment of diabetes), unless covered by a prescription plan rider and overthe-counter medications (except as provided in a hospital) and supplies.
- Radial keratotomy or related procedures.
- · Reversal of sterilization.
- Services for the treatment of sexual dysfunction or inadequacies including therapy, supplies or counseling or prescription drugs.
- Special duty nursing.
- Therapy or rehabilitation other than those listed as covered.
- Weight control services including surgical procedures, medical treatments, weight control/loss programs, dietary regimens and supplements, appetite suppressants and other medications; food or food supplements, exercise programs, exercise or other equipment; and other services and supplies that are primarily intended to control weight or treat obesity, including Morbid Obesity, or for the purpose of weight reduction, regardless of the existence of comorbid conditions.



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Aetna receives rebates from drug manufacturers that may be taken into account in determining Aetna's Preferred Drug List. Rebates do not reduce the amount a member pays the pharmacy for covered prescriptions. Aetna Rx Home Delivery and Aetna Specialty Pharmacy refer to Aetna Rx Home Delivery, LLC and Aetna Specialty Pharmacy, LLC, respectively. Aetna Rx Home Delivery and Aetna Specialty Pharmacy are licensed pharmacy subsidiaries of Aetna Inc. that operate through mail order. The charges that Aetna negotiates with Aetna Rx Home Delivery and Aetna Specialty Pharmacy may be higher than the cost they pay for the drugs and the cost of the mail order pharmacy services they provide. For these purposes, the pharmacies' cost of purchasing drugs takes into account discounts, credits and other amounts that they may receive from wholesalers, manufacturers, suppliers and distributors.

In case of emergency, call 911 or your local emergency hotline, or go directly to an emergency care facility.

If you require language assistance, please call the Member Services number located on your ID card, and you will be connected with the language line if needed; or you may dial direct at 1-888-982-3862 (140 languages are available. You must ask for an interpreter). TDD 1-800-628-3323 (hearing impaired only).

Si requiere la asistencia de un representante que hable su idioma, por favor llame al número de Servicios al Miembro que aparece en su tarjeta de identificación y se le comunicará con la línea de idiomas si es necesario; de lo contrario, puede llamar directamente al 1-888-982-3862 (140 idiomas disponibles. Debe pedir un intérprete). TDD-1-800-628-3323 (sólo para las personas con impedimentos auditivos).

Plan features and availability may vary by location and group size.

For more information about Aetna plans, refer to **www.aetna.com.** While this material is believed to be accurate as of the production date, it is subject to change.

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September 2020 Page 7